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ABSTRACT

This book tries to redefine what it means for a manager to function with integrity and competence in the private and public sectors domestically and globally. It integrates theoretical work in both descriptive and normative ethics and incorporates legal, communication, quality, and organizational theories into a conceptual framework designed to improve managerial judgment in the workplace. The book examines three dimensions of management integrity--judgment, process, and developmental integrity in part 1--and applies each of these to individual chapters devoted to ethical planning, organizing, leading, and controlling in part 2. The theories and tools are illustrated in 28 ethics minicases related to management function in seven allied management application clusters: accounting; finance; marketing; business, business law, and human resources; technology; healthcare; and international, environmental, and public policy management. Appendixes include Management Style Assessment (MSA), Caux Round Table Principles for Business, a business charter for sustainable development, Qualitative Ethical Decision-Making Tool (QL-TOOL), Organization Ethics Development System (OEDS), Components and their Collective Work Culture environment, and Leadership Empowerment Readiness Assessment (LERA). (Contains an index and approximately 630 references.) (RJM)

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